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TIME SLOT-MANAGEMENT
„CARGOCLIX"

CARGOCLIX-TIME SLOT-MANAGEMENT AT BSB-BWB.

A CargoClix time slot management system is used in logistics to coordinate all unloading and loading processes for the carriers. The aim is to avoid unnecessary waiting times and bottle-necks at the loading ramps or at the loading and unloading points and enables efficient plan-ning, smooth and transparent processing of trucks deliveries and collections.
The CargoClix time slot management system can only be used by service providers who al-ready have their own account. All other transport service providers who also want to use Car-goClix must register and log in.

Registration and login.

- **Create an account:** Visit the specific CargoClix page of the respective company, e.g. www.cargoclix.com/marquardt and create a new account.
- **Receive access data:** After registering, you will receive a confirmation email. Your ac-count will usually be activated the next working day.
- **Registration:** Log in at www.cargoclix.com/timeslot with your registration data.

Book a time slot.

- **Select a service provider**: Select the relevant CargoMarket (e.g. "Marquardt Logistik GmbH") and the desired location in the "Service provider" tab:

- **Find a time slot**: You can see various time slots in the time schedule:
    - **White fields**: Free and available for booking
    - **Grey striped fields**: already booked
        - **Dark grey fields**: Not bookable (e.g. due to breaks)

- **Make a booking**: Click on a free time slot, enter the required data (e.g. truck registration number or reference number) and confirm the booking.

- **Receive confirmation**: After successful booking you will receive a confirmation e-mail.

Arrival and registration on site.

- **Announcing**: The driver should contact his expediter or us by phone at least 15 minutes before the start of the booked time slot.

- **Example ramp**: The driver should be at the ramp approx. 5 - 10 minutes before the start of the time slot.

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- **Delay**: In the case of a delay, the existing time slot is cancelled, and the driver must wait for the next available time slot, or the next free time slot is reserved during the delay coordination.

- **Early arrival**: If the driver arrives too early, he has to wait until the booked time slot begins or until the next free unloading or loading bay can be allocated. This often means that unloading is brought forward and truck waiting times are reduced.

Modifications and cancellations.

- **Modifications**: Changes are only possible, if the booking has not yet been confirmed and is within the booking period. (www.cargoclix.de)

- **Cancellations**: Cancellations are possible from Monday to Thursday until 16:00, on Friday until 13:00; one day before the delivery.

- **Serial bookings**: For series bookings, please get in touch with the relevant contact person at the company directly.

Additional functions.

- **CargoClix ETA**: With the ETA function, you can track the truck's estimated time of arrival in real time. This helps to plan better the capacities and to minimise the waiting times. The ETA data can be accessed via the CargoClix ETA app or via a direct connection to the truck telematics system.

Contact.

- **Technical support CargoClix**: If you have any technical questions, please contact directly support@cargoclix.com or call us on +49 (0) 761 / 20 55 11 00. For general questions about time slot management, please contact our logistics department by telephone on +49 (0) 8222 / 4001-590.